

Raintree Practice Manager Express



Raintree Systems, Inc. 858.530.1977

02/12/2006

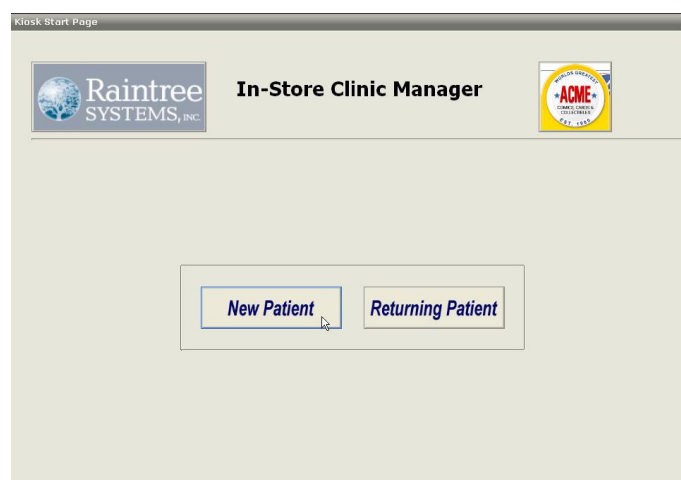
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Raintree's RPM Express platform is an all-in-one solution with EMR, Billing/Collections and Reporting in one application specifically configured for the Express Clinic Model.



Kiosk and Internet Based Registration

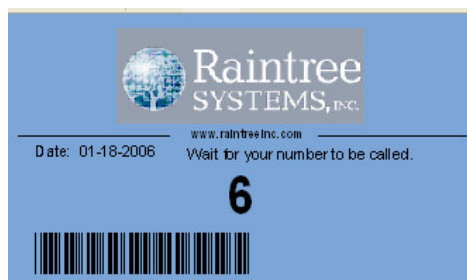


RPM Express provides the ability for patients to self register themselves into the application.

A Clinic Logo / Background may be placed throughout the system for a custom look and feel.

Quick and easy self-registration

- ❖ The patient has a waiting number generated
- ❖ The patient has an estimated wait time generated
- ❖ A laminated card with a barcode for rapid return check-in is given to the patient.
- ❖ The patient's electronic signature is captured on any waivers/agreements.





Waiting List – Electronic Waiting List

When the patient completes registration, they appear in the Waiting List. The Waiting # column shows the waiting number that was printed out. The Waiting Time column shows the number of minutes that the patient has been waiting. The record is color coded to reflect this amount of time.

Waiting Service Ticket List

Patient	Date	Time	Provider	Location	Waiting Time	Waiting#
John Brown	02-19-06	11:30p	JD	TEST	completed	6
John Brown	02-20-06	12:33a			64 min	6
James Rockford	02-20-06	01:12a			25 min	4
Mary Brown	02-20-06	01:30a			7 min	2

Patient Search – The waiting list may be filtered in various ways to facilitate the search for a certain record. For example, you may want to view a list of patients who came to see a certain provider, or only today's records, for example.

Patient	Date	Time	Provider	Location	Waiting Time	Waiting#
John Brown	02-19-06					
John Brown	02-20-06					
James Rockford	02-20-06					
Mary Brown	02-20-06					

Patient	Date	Time	Provider	Location	Waiting Time	Waiting#
John Brown	02-20-06	12:33a			69 min	6



You can review all previous activity associated with a returning patient. This includes not only information about the most recent visit, but also about visits before that.

Patient Materials

A full library of patient education material is provided and generated at time of visit. Document storage enables adding various types of documents into the patient file. The provider will specify what type of document they are creating (scanned images, x-rays, EOB-s, etc.).

The screenshot shows a medical software interface with a 'Recent Visit' window. The window has a title bar with 'EXAMINATION' and a 'Close' button. The main content area displays 'Physical Exam:' and 'General:' information. The 'General:' section states: 'Normal (VWDWN, NAD, alert, lucid, nontoxic)' and 'There is no evidence of abscess, significant, devitalized tissue, crepitus, or significant enderness.' The 'Close' button is highlighted with a yellow circle. To the right of the window, there are buttons for 'Last Clinical Note', 'Last CC,HPI,ROS', 'Last Medical History', 'Last Exams', 'Last Diagnosis', and 'Last Treatment_Follow-up'. The 'Last Exams' button is also highlighted with a yellow circle. Below the window, there is a text label: 'The records will be displayed in a new window.'

Medical History Capture



The screenshot shows a medical software interface for 'Medical History Capture'. The form includes fields for Patient ID (000000032), Name (Marty Brown), Date (09-22-06), Check-in Time (02:42), and Waiting Number (2). The 'Reason for Visit' is 'Minor burns (sunburn)'. The 'Medical History' section includes 'Social History' (Tobacco, Alcohol, IV/Illicit drugs), 'Allergies' (none, Penicillins, Sulfas, Erythromycin, Tetracyclines, NSAIDs, Furosemide, Other), 'Family History' (Family history unremarkable, DM, HTN, RAD, CAD, Hyperlipidemia), 'Current Medications' (or type medications below as free text), and 'Skin Conditions' (Past Medical History: Diabetes, Prior skin problem, HTN, CAD, BAC). The 'Current Medications' field is highlighted with a yellow circle. The 'Medical History' tab is also highlighted with a yellow circle.

All relevant past medical history can be viewed and documented, such as medications that have been prescribed to the patient.

Medications

Medications

By	Date	Medication	SIG	Amt	#Ref	Prescriber	Location	Hist/New
	02-22-06	Diclofenac (Generic	Two t		2	John Doe NP		New

Medication Record for Mary Brown

Last Updated: 02-22-06 By: GO Raintree Systems At: 05:48a

Date Prescribed: 02-22-06

*Prescription: Diclofenac (Generic for Voltaren) 50 mg

SIG(directions): Two times a day

Amount: # Refills: 2 ☐ Brand Name Required

Prescriber: JD John Doe NP

Example Clinic

Date: 02-22-06
Patient Name: Mary Brown
Patient DOB: 04-06-1980

Rx:

Medication: Diclofenac (Generic for Voltaren) 50 mg
Amount:
SIG: Two times a day
Brand name required: No
Refill 2 time(s)

Signature

Provider: John Doe NP

License:

DEA:



A patient receipt and prescription are generated to give the patient at the close of the appointment.

Visit Reason

The EMR flow changes dynamically based on which visit reason is selected.

Reason for Visit

Cold sores/Canker sores
Common Cold

Verification **Visit Reason** Recent Visit CC, HPI, ROE Med.History Exam Results Dx

Scope of Service Categories

Skin Conditions **ENT, Resp** Other Infections Musculoskeletal Immunizations Med Sc

ENT, Resp (Ear Nose Mouth Throat, Respiratory)

Bronchitis	<input type="checkbox"/>	Common Cold	<input checked="" type="checkbox"/>
Cold sores/Canker sores	<input checked="" type="checkbox"/>	Sinus infection	<input type="checkbox"/>
Ear infection (OM, OE)	<input type="checkbox"/>	Strep/ Sore throat (viral)	<input type="checkbox"/>
Seasonal Allergies	<input type="checkbox"/>		





Reports

Raintree recognizes the importance of analyzing both the retailer/customer and retailer/provider relationship. Raintree's reporting engine allows building a large range of summary reports for analyzing customer as well as provider relationship with the retail establishment:

- ❖ General Information Management
- ❖ What patients are being seen for
- ❖ How many patients are seen in a day
- ❖ Prescription or OTC medication recommended/purchased
- ❖ Patient demographic information (including the address and the distance of the person from retail destination)
- ❖ How many times the patient has been to the clinic

Raintree's **Report Server** allows generating compiled reports based on results across different databases.

Reports can be consolidated from a large number of clinics, even across states.

Reporting process can be automated: reports can be scheduled to be run at any point in future and with regular intervals. Reports from different clinics/databases can be run regularly as a single report.

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File Edit Show Help

Diagnosis Breakdown By Insurance

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ABC Medical Center
2/20/2006, 10:47 AM

Code	Description	Expected	Paid to charges	Adjust to charges	Paid	Adjusted	Receivables	Running Receivables
288.0	LOCYTOISIS	32.00	32.00	0.00	-32.00	-	65.50	64.00
31.1	SNE DISORDER NEC	1096.19	225.24	48.00	-225.24	-	65.50	1321.43
315	IC DELAYS IN DEVELOPMENT	0.00	0.00	0.00	0.00	-	65.50	0.00
333	EXTRAPYRAMIDAL DISEASE	65.00	0.00	0.00	-	-	65.50	85.00
401.9	PERTENSION	229.10	150.00	33.10	-170.00	-	65.50	399.10
430	CHNOLD HEMORRHAGE	736.10	100.00	0.00	-100.00	-	65.50	836.10
444	AL EMBOLISM AND THROMBOSIS	99.83	0.00	0.00	-	-	65.50	99.83
451	TIS AND THROMBOPHLEBITIS	39.07	39.07	0.00	-39.07	-	65.50	79.14
477.9	IC RHINITIS CAUSE UNS	3133.52	340.00	75.83	-340.00	-	65.50	3473.52
534.5	MARGINAL ULCER W PERFORAT	140.00	0.00	0.00	-	-	65.50	140.00
651	LE GASTATION	10.00	0.00	0.00	-	-	65.50	10.00
706.0	ARIOLIFORMIS	150.00	0.00	0.00	-	-	65.50	150.00
711.7	PATHY HELMINTHASIS ANKLE	695.50	50.00	0.00	-50.00	-	65.50	745.50
716.9	THROPATHY SITE UNS	-	-	-	-20.00	-	65.50	20.00
724.2	O	190.00	0.00	0.00	-	-	65.50	190.00
784	IND NECK SYMPTOMS	20.00	0.00	20.00	0.00	-	65.50	20.00
789.0	NAL PAIN GENERALIZED	349.72	0.00	0.00	-	-	65.50	349.72
824	RE OF ANKLE	424.77	160.00	324.77	-100.00	-	65.50	524.77
841.8	/STRAIN ELBOW/FOREARM OT	513.46	0.00	0.00	-	-	65.50	513.46
841.9	/STRAIN ELBOW/FOREARM UNSPEC	1280.61	300.00	30.00	-300.00	-	65.50	1580.61
846.0	/STRAIN LUMBOSACRAL	370.00	0.00	0.00	-	-	65.50	370.00
924.1	ION OF KNEE	1468.00	110.00	0.00	-110.00	-	65.50	1578.00
927.3	NO INJURY OF FINGER(S)	50.00	0.00	0.00	-	-	65.50	50.00
E836	CCIDENT IN WATER TRANSPORT	450.00	300.00	150.00	-300.00	-	65.50	750.00
E904	NINELECTED INFANTS	210.00	150.00	60.00	-150.00	-	65.50	360.00
V43.6	JOINT REPLACEMENT	469.20	390.00	79.20	-390.00	-	65.50	859.20
10003	*Gelco Insurance	6601.34	1485.00	-22.04	-1395.00	-	134.45	7996.34
000	SIS UNKNOWN	2262.65	575.00	60.00	-575.00	-	125.00	2837.65
001.A		120.00	0.00	0.00	-	-	125.00	120.00
001.0	A D/T VIB CHOLERA	820.08	100.00	0.00	-100.00	-	125.00	920.08
001.1	A VIBRIO CHOLERA EL TOR	633.10	185.00	-45.00	-185.00	-	125.00	818.10
003.0	ELLA GASTROENTERITIS	10.00	10.00	0.00	-10.00	-	125.00	20.00
003.2	ELLA ARTHRITIS	100.00	0.00	0.00	-	-	125.00	100.00
006.4	LUNG ABSCESS	100.00	0.00	0.00	-	-	125.00	100.00
088.8	OSIS	460.00	100.00	0.00	-	-	125.00	460.00
200	SARCOMA AND RETICULOSARCOMA	125.00	0.00	0.00	-	-	125.00	125.00
277.0	FIBROSIS W/ MECONIUM ILEUS	104.86	0.00	0.00	-	-	125.00	104.86
31.1	SNE DISORDER NEC	270.00	0.00	0.00	-	-	125.00	270.00
401.9	PERTENSION	425.89	0.00	0.00	-	-	125.00	425.89
477.9	IC RHINITIS CAUSE UNS	252.96	75.00	17.96	-75.00	-	125.00	327.96

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Diagnosis Breakdown By Insurance

Page 6 of 9
ABC Medical Center
2/20/2006, 10:47 AM

Code	Description	Expected	Paid to charges	Adjust to charges	Paid	Adjusted	Receivables	Running Receivables
716.9	THROPATHY SITE UNS	166.80	20.00	0.00	-	-	125.00	166.80

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☒ Close window after printing

Charge Capture and Billing

Charge capture and bill generation happens automatically as part of the documentation.



Reason for Visit
Minor burns (sunburn)

Verification **Visit Reason** Recent Visit CC, HPI, ROS Med History Exam Results Dx Tx FU Billing Paperwork

Choose a Visit Type Charge (Use if seeing patient for medical problem)

New Patient	Returning Patient
99201 New Patient Simple <input type="checkbox"/>	99211 Established Patient Simple <input type="checkbox"/>
99202 New Patient <input type="checkbox"/>	99212 Established Patient Extended <input type="checkbox"/>
99203 New Patient Detailed <input type="checkbox"/>	99213 Established Patient Detailed <input type="checkbox"/>
99204 New Patient Comprehensive <input type="checkbox"/>	99214 Established Patient Comprehensive <input type="checkbox"/>

Add Any Additional Charges Below Do Not Add Charges for Visit Type Below (e.g. 99202) or else double billing will occur

Charge Code and Description	Units	Modifier	Charge Code and Description	Units	Modifier
1001 99205 New Patient - Complex	1				

Patient Discount
Type: CD Amount or %: 10% Amount: 135.00 Calculate Amount Due

Payment Received
Type: CC Amount: 20.00 Reference #: 47757776 (Check # or Credit Card Authorization)

Insurance
Primary: A 10005 Blue shield Copay: 20.00
Secondary: Copay
Tertiary: Copay
Patient: P 00001 Patient responsibility Copay

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HEALTH INSURANCE CLAIMFORM

PLEASE DO NOT STAPLE IN THIS AREA

BROWN MARY
04-06-1980
MAIN ST 2478
LOS ANGELES CA 90020
(951) 249 7248

BLUE SHIELD

HEALTH INSURANCE CLAIMFORM

1. MEMBER NAME: BROWN MARY
2. MEMBER DATE OF BIRTH: 04-06-1980
3. MEMBER POLICY NUMBER: 90020
4. MEMBER POLICY GROUP: NONE
5. MEMBER POLICY EFFECTIVE DATE: 02-22-2006
6. MEMBER POLICY EXPIRATION DATE: 02-22-2006
7. MEMBER POLICY TYPE: COMPLEX
8. MEMBER POLICY CLASS: 1
9. MEMBER POLICY COVERAGE: 150.00
10. MEMBER POLICY DEDUCTIBLE: 0.00
11. MEMBER POLICY COINSURANCE: 0.00
12. MEMBER POLICY OUT-OF-POCKET MAXIMUM: 150.00
13. MEMBER POLICY RATES: 150.00
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The HCFA can be printed for the patient to bill their insurance themselves.



Paperwork

As a final step, the service ticket is completed by selecting the items to be printed.

Verification Visit Reason Recent Visit CC, HPI, ROE Med.History Exam Results Dx Tx FU Billing Paperwork

Check all items to print

☒ Prescription

☒ Patient Education

Select Documents to Print

PE001	Acne	
	Insect Bite or Sting	
PE061	Influenza Immunization	
	ADD TO AUTO PROCESS LIST	

☒ Receipt for payment, copay

Print and Close

Note: After pushing Print and Close, the charges will be posted to the ledger and the note will be shown for editing. Once you exit from the Note editor, press ESC to close the Service Ticket List window

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medni
1 page
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Date: 02-22-06 05:53:16

Location: Example Clinic

PATIENT INFORMATION

PATIENT INFORMATION:
Patient Number: 000000012
First Name Mary Last Name Brown
Address Main St. 2478 City Los Angeles Zip 90020
Phone (951) 249-7248
DOB 04-06-1980 Sex F

PAYOR
Insurance Blue Shield Eligible From 02-20-2006 Copay 20.00

VISIT REASON

Skin Conditions:
Minor burns (sunburn)

CURRENT COMPLAINTS

Chief Complaint:
sunburn

Associated Symptoms:
itching

History of Present Illness:
Onset: gradual
Prior similar problem? No

DIAGNOSIS

Diagnosis:
692.71 SUNBURN

Provider: John Doe NP



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