

# Raintree Practice Manager Express



Raintree Systems, Inc. 858.530.1977

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**Raintree's RPM Express platform** is an all-in-one solution with EMR, Billing/Collections and Reporting in one application specifically configured for the Express Clinic Model.



## Kiosk and Internet Based Registration



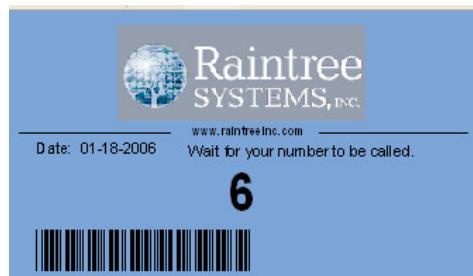
RPM Express provides the ability for patients to self register themselves into the application.

A Clinic Logo / Background may be placed throughout the system for a custom look and feel.



### Quick and easy self-registration

- ❖ The patient has a waiting number generated
- ❖ The patient has an estimated wait time generated
- ❖ A laminated card with a barcode for rapid return check-in is given to the patient.
- ❖ The patient's electronic signature is captured on any waivers/agreements.





### Waiting List – Electronic Waiting List

When the patient completes registration, they appear in the Waiting List. The Waiting # column shows the waiting number that was printed out. The Waiting Time column shows the number of minutes that the patient has been waiting. The record is color coded to reflect this amount of time.

## Waiting Service Ticket List

Raintree RPMExpress - train    User: Raintree Systems    Station: 1    asp.raintreeinc.com:20350

**Group Manager**

- Schedule / Recall
- Patient Files
- Daily Ledger
- Reports / Forms**
- Tables
- Utilities
- Exit

**Reports / Forms**

- Forms and Bills
- Collection Worksheet
- Practice Analysis
- Aging Reports
- Recall Survey
- Tracers / Rebillng
- Billing Log/Follow Up
- Management Summary
- Auto Processing
- Custom Reports/Lists
- Authorization Report
- Authorization Except Report
- Authorization Query
- Service Ticket Query
- Waiting Service Ticket List**
- Kiosk
- Service Ticket/Visit Reports
- Drug Information

**Service Tickets**

Patient	Date	Time	Provider	Location	Waiting Time	Waiting#
John Brown	02-19-06	11:30a	JD	TEST	completed	6
John Brown	02-20-06	12:33a			64 min	6
James Rockford	02-20-06	01:12a			25 min	4
Mary Brown	02-20-06	01:30a			7 min	2

◀ Find ▶ Add ▶ Edit ▶ Delete ▶ Print ▶ Select ▶

**Patient Search – The**  
 waiting list may be filtered in various ways to facilitate the search for a certain record. For example, you may want to view a list of patients who came to see a certain provider, or only today's records, for example.

**Service Tickets**

Patient	Date	Time	Provider	Location	Waiting Time	Waiting#
John Brown	02-19-06					
John Brown	02-20-06					
James Rockford	02-20-06					
Mary Brown	02-20-06					

**Service Ticket filter screen**

Patient: 000000011 John Brown

Date from:    to:   

Post Date:    to:   

Doctor:   

Location:   

Prog Code:   

Unposted:

Posted:

No Charges:

**Service Tickets**

Patient	Date	Time	Provider	Location	Waiting Time	Waiting#
John Brown	02-20-06	12:33a			69 min	6



You can review all previous activity associated with a returning patient. This includes not only information about the most recent visit, but also about visits before that.

## Patient Materials

A full library of patient education material is provided and generated at time of visit. Document storage enables adding various types of documents into the patient file. The provider will specify what type of document they are creating (scanned images, x-rays, EOB-s, etc.).

[Verification](#)
[Visit Reason](#)
Recent Visit
[CC, HPI, ROE](#)
[Med.History](#)
[Exam](#)
[Results](#)
[Dx](#)

[All Previous Clinical Notes](#)

[Last Clinical Note](#)

[Last CC,HPI,ROS](#)

[Last Medical History](#)

[Last Exams](#)
(1)

[Last Diagnosis](#)

[Last Treatment\\_Follow-up](#)

Click on any of the links above to view the patient's clinical notes. The records will be displayed in a new window.



## Medical History Capture

Service Ticket

Patent [000000032] Mary Brown Date 02-22-06 Check-in Time 02:42a Waiting Number 2

Provider ID [John Doe NP] Location TEST Example Clinic

Reason for Visit  
Minor burns (sunburn)

Verification Visit Reason Recent Visit CC, HPI, ROS MedHistory Exam Results Dx Tx/Pu Billing Paperwork

**Social History:**

Smokes:  No  Yes  pack per day  
 Alcohol:  No  Yes  Rare  occasional  1-2 drinks daily  excessive  
 IV/illicit drugs:  No  Yes

**Allergies:**

None  Penicillins  Erythromycin  Tetracyclines  
 Sulfa  NSAIDs  Fibragquinolones  Other: \_\_\_\_\_

**Family History:**

Family history unremarkable  DM  HTN  RAD  CAD  Hyperlipidemia

**Current Medications** (or type medications below as free text)

**Current Medications**  No Current Medications  Current medications entered into EMR

**Skin Conditions**

**Past Medical History:**

Other	<input type="checkbox"/> No <input type="radio"/> Type I	<input type="radio"/> Type II <input type="checkbox"/>
Diabetes	<input type="radio"/> No <input type="radio"/> Yes	
Prior skin problem:	<input type="radio"/> No <input type="radio"/> Yes	<input type="checkbox"/> OHE
HTN	<input type="radio"/> No <input type="radio"/> Yes	<input type="radio"/> No <input type="radio"/> Yes
CAD	<input type="radio"/> No <input type="radio"/> Yes	<input type="radio"/> No <input type="radio"/> Yes
RAO	<input type="radio"/> No <input type="radio"/> Yes	<input type="checkbox"/> QOF

All relevant past medical history can be viewed and documented, such as medications that have been prescribed to the patient.

## Medications

**Medications**

By	Date	Medication	SIG	Amt	#Ref	Prescriber	Location	Hist/New
02-22-06		Diclofenac (Generic)	Two t		2	John Doe NP		New

**Medication Record for Mary Brown**

Last Updated 02-22-06 By GO Raintree Systems At 05:48a

\*Prescription Date Prescribed 02-22-06  
SIG(directions) Diclofenac (Generic for Voltaren) 50 mg  
Amount Two times a day  
Prescriber JD John Doe NP

Amount # Refills 2

Brand Name Required

Example Clinic Date: 02-22-06  
Patient Name: Mary Brown  
Patient DOB: 04-06-1980

**Rx:**

Medication: Diclofenac (Generic for Voltaren) 50 mg  
Amount:  
SIG: Two times a day  
Brand name required: No  
Refill 2 time(s)

Signature \_\_\_\_\_

Provider: John Doe NP License: DEA:



A patient receipt and prescription are generated to give the patient at the close of the appointment.

## Visit Reason

The EMR flow changes dynamically based on which visit reason is selected.

**Reason for Visit**

Cold sores/Canker sores  
Common Cold

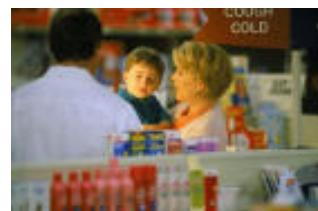
Verification **Visit Reason** Recent Visit CC, HPI, ROE Med.History Exam Results Dx

**Scope of Service Categories**

Skin Conditions ENT, Resp Other Infections Musculoskeletal Immunizations Med So

**ENT, Resp (Ear Nose Mouth Throat, Respiratory)**

Bronchitis	<input type="checkbox"/>	Common Cold	<input checked="" type="checkbox"/>
Cold sores/Canker sores	<input checked="" type="checkbox"/>	Sinus infection	<input type="checkbox"/>
Ear infection (OM, OE)	<input type="checkbox"/>	Strep/ Sore throat (viral)	<input type="checkbox"/>
Seasonal Allergies	<input type="checkbox"/>		





## Reports

Raintree recognizes the importance of analyzing both the retailer/customer and retailer/provider relationship. Raintree's reporting engine allows building a large range of summary reports for analyzing customer as well as provider relationship with the retail establishment:

- ❖ General Information Management
- ❖ What patients are being seen for
- ❖ How many patients are seen in a day
- ❖ Prescription or OTC medication recommended/purchased
- ❖ Patient demographic information (including the address and the distance of the person from retail destination)
- ❖ How many times the patient has been to the clinic

**Raintree's Report Server** allows generating compiled reports based on results across different databases.

Reports can be consolidated from a large number of clinics, even across states.

Reporting process can be automated: reports can be scheduled to be run at any point in future and with regular intervals. Reports from different clinics/databases can be run regularly as a single report.

**Raintree Print Utility @ 100%**

File Edit Show Help

Print X Minimize Maximize Close

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ABC Medical Center  
2/20/2006, 10:47 AM

**Diagnosis Breakdown By Insurance**

Code	Description	Expected	Paid to charges	Adjust to charges	Paid	Adjusted	Receivables	Running Receivables		
288.0	LEUCOCYTOSIS	32.00	32.00	0.00	-32.00	-	65.50	64.00		
311	BIVE DISORDER NEC	1098.19	225.24	48.00	-225.24	-	65.50	1321.43		
315	IC DISEASE IN DEVELOPMENT	0.00	0.00	0.00	0.00	-	65.50	0.00		
332	IC TRAP/FRAMLD DISEASE	85.00	0.00	0.00	-	-	65.50	85.00		
401.9	PERTINCTION	226.10	150.00	33.10	-170.00	-	65.50	399.10		
430	CHNOID HEMORRHAGE	738.10	100.00	0.00	-100.00	-	65.50	936.10		
444	AL EMBOLISM AND THROMBOSIS	99.83	0.00	0.00	-	-	65.50	99.83		
451	TIS AND THROMBOPHLEBITIS	39.07	39.07	0.00	-39.07	-	65.50	78.14		
477.9	IC RHINITIS CAUSE UNS	3133.52	340.00	75.83	-340.00	-	65.50	3473.52		
534.5	MARGINAL ULCER W PERFORAT	140.00	0.00	0.00	-	-	65.50	140.00		
651	LE OESTATION	10.00	0.00	0.00	-	-	65.50	10.00		
706.0	AROLIFORMIS	150.00	0.00	0.00	-	-	65.50	150.00		
711.7	PATHY HELMINTHIASIS ANKLE	695.50	50.00	0.00	-50.00	-	65.50	745.50		
716.9	THROPATHY SITE UNS	-	-	-	-20.00	-	65.50	20.00		
784	ND NECK SYMPTOMS	100.00	0.00	0.00	-	-	65.50	190.00		
784	ND NECK SYMPTOMS	20.00	0.00	20.00	0.00	-	65.50	20.00		
793.0	NAL PAIN GENERALIZED	346.72	0.00	0.00	-	-	65.50	349.72		
824	RE OF ANKLE	424.77	100.00	324.77	-100.00	-	65.50	524.77		
841.8	I STRAIN ELBOW/WO REARM OT	513.46	0.00	0.00	-	-	65.50	513.46		
841.9	I STRAIN ELBOW/WO REARM UNSPEC	1280.61	300.00	30.00	-300.00	-	65.50	1580.61		
846.0	I STRAIN LUMBOSACRAL	370.00	0.00	0.00	-	-	65.50	370.00		
924.1	ION OF KNEE	1468.00	110.00	0.00	-110.00	-	65.50	1578.00		
927.3	INJURY OF FINGER(S)	50.00	0.00	0.00	-	-	65.50	50.00		
E836	CCIDENT IN WATER TRANSPORT	450.00	300.00	150.00	-300.00	-	65.50	750.00		
E904	INNELECTED INFANTS	210.00	150.00	60.00	-150.00	-	65.50	360.00		
V43.6	OINT REPLACEMENT	469.20	390.00	79.20	-390.00	-	65.50	859.20		
10003	Glico Insurance	601.34	1485.00	-22.00	-1395.00	-	134.45	798.74		
		2262.25	574.00	60.00	-575.00	-	125.00	2837.65		
		120.00	0.00	0.00	-	-	125.00	120.00		
		50.00	0.00	0.00	-	-	125.00	50.00		
		001.0	A DT VIB CHOLERA	920.08	109.00	0.00	-100.00	-	125.00	920.08
		001.1	A VIBRIO CHOLERAEL TOT	633.10	185.00	-45.00	-185.00	-	125.00	818.10
		003.0	ELLA GASTROENTERITIS	10.00	10.00	0.00	-10.00	-	125.00	20.00
		003.2	ELLA ARTHRITIS	100.00	0.00	0.00	-	-	125.00	100.00
		006.4	LUNG ABSCESS	100.00	0.00	0.00	-	-	125.00	100.00
		088.8	OSIS	460.00	100.00	0.00	-	-	125.00	460.00
		200	SARCOMA AND RETICULOSARCOMA	125.00	0.00	0.00	-	-	125.00	125.00
		277.0	FIBROSIS WO MECONIUM ILEUS	104.86	0.00	0.00	-	-	125.00	104.86
		311	BIVE DISORDER NEC	270.00	0.00	0.00	-	-	125.00	270.00
		401	PERTINCTION	426.89	0.00	0.00	-	-	125.00	425.89
		477.9	IC RHINITIS CAUSE UNS	252.98	75.00	17.96	-75.00	-	125.00	327.96

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**Diagnosis Breakdown By Insurance**

Code	Description	Expected	Paid to charges	Adjust to charges	Paid	Adjusted	Receivables	Running Receivables
716.9	THROPATHY SITE UNS	166.80	20.00	0.00	-	-	125.00	166.80

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ABC Medical Center  
2/20/2006, 10:47 AM





## Paperwork

As a final step, the service ticket is completed by selecting the items to be printed.

Verification

Visit Reason

Recent Visit

CC, HPI, ROS

Med.History

Exam

Results

Dx

Tx FU

Billing

Paperwork

---

**Check all items to print**

Prescription

Patient Education

**Select Documents to Print**

PE001	Acne	
PE001	Insect Bite or sting	
PE061	Influenza Immunization	
PE061	ADD TO AUTO PROCESS LIST	

Receipt for payment, copay

Note: After pushing Print and Close, the charges will be posted to the ledger and the note will be shown for editing.  
Once you exit from the Note editor, press ESC to close the Service Ticket List window

File

Edit

Show

Help

Print

X

Save

Print

Print Preview

Page: 1

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**Raintree Print Utility @ 87%**

prog1  
HP LaserJet 2200 Series PCL

hcfa1  
HP LaserJet 2200 Series PCL

RTF1  
HP LaserJet 2200 Series PCL

RTF1  
HP LaserJet 2200 Series PCL

hcfa1  
HP LaserJet 2200 Series PCL

medhi1  
HP LaserJet 2200 Series PCL

Date: 02-22-06 05:53:16

Location: Example Clinic

**PATIENT INFORMATION**

**PATIENT INFORMATION:**  
Patient Number: 000000012  
First Name: Mary Last Name: Brown  
Address: Main St. 2478 City: Los Angeles Zip: 90020  
Phone: (951) 249-7248 DOB: 04-06-1980 Sex: F

**PAYOR**  
Insurance: Blue Shield Eligible From: 02-20-2006 Copay: 20.00

**VISIT REASON**

**Skin Conditions:**  
Minor burns (sunburn)

**CURRENT COMPLAINTS**

**Chief Complaint:**  
sunburn

**Associated Symptoms:**  
itching

**History of Present Illness:**  
Onset: gradual  
Prior similar problem? No

**DIAGNOSIS**

**Diagnosis:**  
692.71 SUNBURN

Provider: John Doe NP



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