

## Appeals Author

Set your sights on a role making a real difference in the healthcare system. We're looking for a self-motivated Appeals Author to join our Physician Advisory Services team. We have a relentless focus on driving results for our customers and enabling them to invest more into patient care; in turn, this allows us to continue to grow our company and your career.

The Appeals Author will serve as an expert on appeals and will represent client hospitals where claims were denied by either governmental contractors or commercial payers. The position will involve a thorough review of patient clinical and hospital course documentation and payer policy and denial information. Once reviewed, the Appeals Author will prepare appropriate appeal documentation and represent client hospitals during hearings, if needed.

The successful candidate must have experience in a clinical environment and the ability to use sound judgment in reviewing clinical documentation supporting patient care.

### **Your day to day role will include:**

- Conducts detailed review of patient medical records and payer denial information submitted by clients
- Assesses the entire hospital stay and clinical course of patient
- Identifies risk factors and comorbidities and adverse effects to determine if payer denial was appropriate for that particular hospital stay
- Reviews governmental regulations and payer protocols to recommend appropriate actions
- Prepares written appeals or represents client at hearings (as needed)
- Researches medical literature and evidence based medical publications
- Exercises clinical judgment and experience
- Navigates through portals and utilizes other online tools and resources
- Assists with training of new hires

### **You Have:**

- Medical Doctor (MD) or Doctor of Osteopathic Medicine (DO) active medical license
- Experience participating in ALJ Hearings preferred
- At least 2 years of clinical experience is required
- Knowledge of, or experience in working with the verbal and written appeals process
- Must have experience with electronic medical record systems and proficiency with MS Word
- Excellent verbal and written communication skills
- Understanding of DRG/coding principles
- Familiar with both inpatient and outpatient care and procedures

### **We offer:**

R1 is changing healthcare by infusing operational discipline and proprietary technology in hospital financial processes. We are an industry leader; we are the only independent organization with a

comprehensive service and technology offering for hospital revenue cycle management, and we have achieved leading outcomes for our customers.

- A strong financial performing, growing organization that will keep you on your toes with new ideas, changes and opportunities to learn and grow in abundance.
- A culture of excellence, driving customer success so they can focus on improving patient care and on giving back to the community.
- A Total Rewards package which may include such things as: competitive compensation package, the ability to choose from a comprehensive benefit program mostly funded by R1 that includes medical, dental, vision, flexible spending accounts, commuter benefits, life and disability insurance, along with work life balance programs including paid time off for personal time, illness and volunteering, and we offer a retirement savings plan and continuing training and development and so much more!

**Sound like you? Let's talk!**

#### **About R1:**

R1 is a leading provider of revenue cycle management services and Physician Advisory Services to healthcare providers. We are the largest independent end-to-end revenue cycle provider and have the longest operating history in the revenue cycle industry. R1's objective is to be the one trusted partner to manage revenue so providers and patients can focus on what matters most. Our distinctive operating model and values includes people, processes, and sophisticated integrated technology/analytics that help customers realize sustainable improvements in their operating margins and improve the satisfaction of their patients, physicians, and staff. We are dedicated to transforming the commercial infrastructure and patient experience in healthcare.